

QUOTES FROM OUR DEPUTY GROUP CEOS



If we really want to foster a healthy population, we cannot work in silos because good health involves physical, mental, and social dimensions. The hospital alone cannot do this. What we are doing is to move beyond the walls of our Institutions, and out into the community to integrate the whole system that addresses prevention, early detection, illness care, as well as coordination across settings. To produce the maximum impact from our investments in healthcare, we are moving upstream, and working to maintain population health through self-empowerment and self-management initiatives, rather than waiting for people to fall ill and then treating them. This is not only helpful in keeping healthcare sustainable, it leads to better health outcomes and quality of life for the people we serve.

Professor Chua Hong Choon
Deputy Group Chief Executive Officer (Clinical)
National Healthcare Group



To improve health and healthcare and to transform the way we care for our patients, research is hugely important, particularly prevention research. Traditionally, much of research has focused on treatment and mitigating the manifestations of disease, but we are increasingly thinking "out of the box". Through large population cohort studies, we are determining the baseline risk factors, predictors, and causes of chronic disease that will enable us to devise interventions to prevent them. By systematising prevention, we can help maintain people in good health.

Professor Lim Tock Han
Deputy Group Chief Executive Officer (Education and Research)
National Healthcare Group



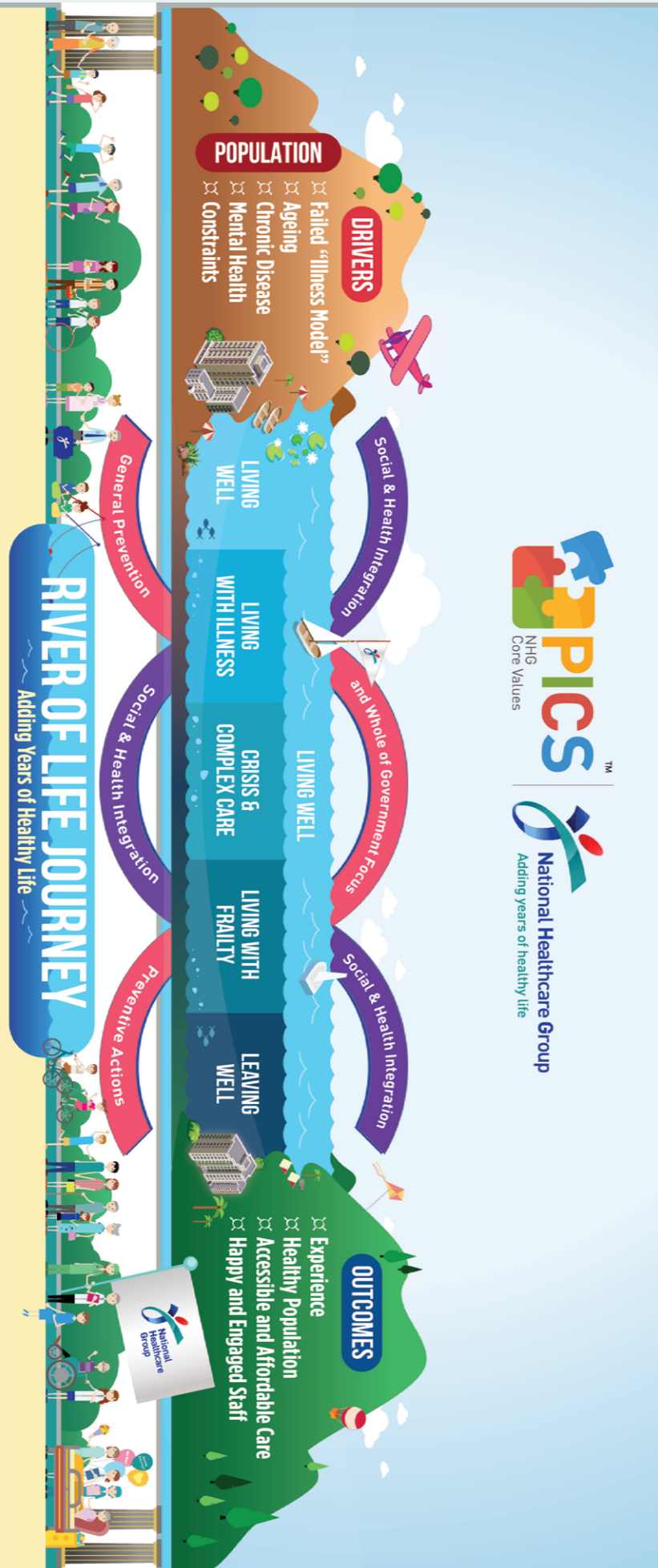
For a long time in Singapore, we have focused on hospital and specialist care – this was necessary when our population was younger and acute illnesses were the norm. However, we need to go beyond that – from illness management to anticipatory care. We aim to meet the current and future challenges of population ageing, increased chronic disease burden, a surge in Frailty, and rising demand for healthcare through our River of Life framework, which provides the blueprint for our population health endeavours. We are moving towards proactive and preventive care, strengthening the capabilities of our community to enable independent living, and boosting Primary Care services to maintain our population well in the community. This will enable us to sustainably care for our population in an effective and efficient way.

Professor Pang Weng Sun
Deputy Group Chief Executive Officer (Population Health)
National Healthcare Group



Our vision of transformative care is to provide a seamless journey for patients from hospital to home. We will apply SMART technology solutions in practical ways to deliver medicine that is sustainable and meaningful for patients, their families, staff, and the wider community. Our future ecosystem will be built on long-lasting relationships with our community stakeholders, predicated on a mutual understanding of their needs and requirements, to empower the community for effective care.

Dr Jason Cheah
Deputy Group Chief Executive Officer (Transformation)
National Healthcare Group



✓ Guiding Principles

1. Public Health: River of Life; Building Resilience in Self-Care and Managing Crisis
2. Determinants of Health: Some have Higher Risks
3. Current ills of Healthcare: Cottage, Episodic, Reactive, Limited, and Variable

✓ Better Care Principles

1. Care and Grow our People: Better People, Better Care
2. Activate and Involve our Population and Patients: Better Ownership, Better Care
3. Relationship-Based Healthcare: Better Trust, Better Care
4. More Goods in the Basket: Better Value, Better Care

✓ Key Enablers

1. Organisation Development Transformation
2. Finance & HR Transformation
3. Information & System Transformation
4. Execution & Actualisation Excellence
5. Vision, Values & Collective Leadership
6. Mindset Transformation