

GROUP CORPORATE DEVELOPMENT

Group Corporate Development (GCD) provides planning support for NHG and is the key liaison office with the Ministry of Health (MOH) on corporate governance and work plans. GCD also helms NHG's Enterprise Risk Management, Crisis Management, and Data Protection Office.

RALLYING NHG IN THE FIGHT AGAINST COVID-19

SUPPORTING OPERATIONS AT MIGRANT WORKER DORMITORIES

In April 2020, when COVID-19 cases surged among migrant workers residing in dormitories, the Government initiated a Whole-of-Nation response to manage the outbreak. NHG was asked to provide medical support and operations for more than 50,000 workers living in 14 purpose-built dormitories (PBDs). GCD, together with Institutions, worked with multi-agency partners to set up medical posts in the PBDs. Despite the scale, complexity, and urgency of the crisis, NHG rose to the challenge – the first medical post was operational within three days, and all 14 sites were seeing patients within a week.

On the ground, GCD and National Healthcare Group Polyclinics (NHGP) also organised and led the mobile mass swabbing operations in the community. Teams were deployed island-wide to conduct swabbing for at-risk and vulnerable individuals, including migrant workers.



“2020 pushed us out of our comfort zones and accelerated learning and development. Driven by a common purpose, we found joy in work and operationalising our core values.”

Mr Darion Chong Group Chief Corporate Development Officer & Group Chief Data Protection Officer, NHG

MOUNTING CLUSTER-WIDE VACCINATION EFFORTS

Singapore received its first batch of COVID-19 vaccines in December 2020, and started its national vaccination programme in the same month. Some 40 staff from the National Centre for Infectious Diseases (NCID) were among the first to receive their jobs.

GCD worked with Institutions to coordinate staff vaccination efforts across the cluster. NHG's vaccination exercise commenced in January 2021, with Senior Management taking the lead.



Prof Philip Choo, Group CEO, (middle) with NHG senior management and staff showing support for vaccination.

SHARING BEST PRACTICES IN HEALTH TECHNOLOGY AND DATA



NHG ENTERPRISE RISK MANAGEMENT AND DATA PROTECTION WEBINAR

The annual NHG Enterprise Risk Management Seminar organised by GCD was conducted virtually in December 2020. The webinar featured invited speakers from the NHG Group Information Security Office (GISO), ALPS, and MOH Holdings (MOHH) Group Internal Audit (GIA). Attended by some 500 participants, it covered topics on emerging risks, such as supply chains, cybersecurity, fraud as well as internal controls and data protection.

Left: The Group Corporate Development team at the NHG Enterprise Risk Management and Data Protection Webinar.



Left: The NHG Digital Health Platform Virtual Workshop.

NHG DIGITAL HEALTH PLATFORM VIRTUAL WORKSHOP

In July 2020, NHG GCD and Group Data & Strategy Digital Apps Office jointly organised a virtual workshop to brainstorm ideas for NHG's first digital health platform and mobile applications. Themes such as patient journey and wellness, tele-sensors, and the Next Generation Electronic Medical Record (NGEMR) were discussed.