Medication safety has always been the top priority of healthcare institutions that are committed to provide safe, reliable, and quality healthcare services to patients. Being used widely in both acute and chronic disease management, medications are known to be associated with medication errors, near-misses, and adverse drug events in the complex healthcare systems and processes.

This course seeks to equip front-line healthcare providers with a broad perspective of medication safety and basic knowledge and skills in improving medication safety in their workplaces. Participants will learn how medication errors can occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

Learning Objectives
a) To provide participants with a broad perspective of medication safety in the processes of medication management and use
b) To equip participants with the fundamental knowledge and skills to:
   • Understand why medication errors can occur and know the different types of human errors
   • Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
   • Know how to write an incident report
   • Understand “Just Culture”
   • Learn from errors, improve current processes, and prevent recurrence
   • Engage patients and caregivers in safe medication use
   • Use established communication tools for routine patient care scenarios and work activities

Who Should Attend
Pharmacy Technicians / Pharmacy Assistants, Enrolled Nurses

Workshop Details
Training Dates  Registration Deadlines  Time: 8:30 am to 5:00 pm
13 Apr 2017    2 Mar 2017
30 Nov 2017    19 Oct 2017
31 Jan 2018    20 Dec 2017

Registration Fees (excluding GST)
NHG Staff: S$440.00 per pax
Others: S$550.00 per pax

To register:
Please email us your name, organisation, department, designation and contact details to: ihq@nhg.com.sg
For HQ Corporate Office and NHGD staff, kindly log into iHR - Learning Management to submit a course booking, and Site L&D will assist with the registration upon approval.

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