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**LET'S TALK ABOUT**

**JOY IN  
WORK**

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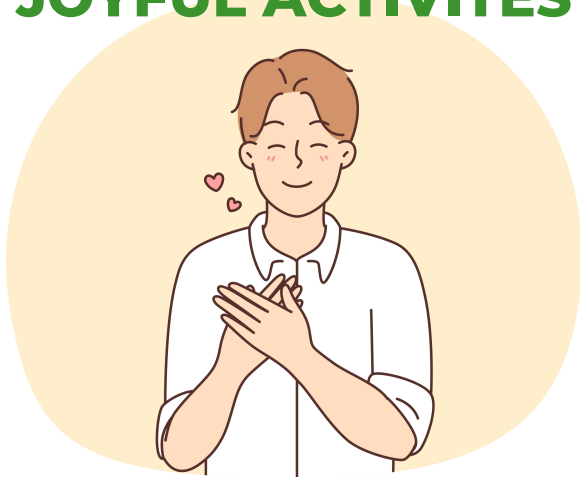
*Developed by  
NHG JIW Secretariat (2023)*



Adding years of healthy life

# IS JOY IN WORK A DISTANT GOAL?

## HEALING AND CARING SHOULD NATURALLY BE JOYFUL ACTIVITIES



Our work in healthcare is undoubtedly meaningful and noble, providing us the opportunity to profoundly improve lives. Being able to heal and care for others should naturally be joyful activities.

Joy is not just humane; it is an essential resource for the enterprise of healing.

We know joy in work is possible from the success stories of a growing number of healthcare organisations that are innovative in their pursuit and getting measureable results!

*(Scan QR code below for IHI White Paper - Improving Joy in Work)*



## JOY IN WORK AT NHG

There is a committee at NHG dedicated to promoting joy in work!

Find out more on next page.

# NHG JOY IN WORK



The NHG Joy in Work (JIW) Steering Committee (helmed by Prof Chua Hong Choon and comprising leaders from all NHG institutions), is committed to its goal of developing **Happy & Engaged Staff**.

The committee regularly shares ideas and best practices, with a focus on co-creating an environment that incorporates the most essential aspects to improving daily joy in work.

## A GROUND-UP MOVEMENT

NHG JIW is about empowering staff to take ownership in finding joy in work. Staff are encouraged to co-create with their teams their ideal work environment - one that best suits them, and all would thrive in.

Using quality improvement methods and tools, NHG JIW teams adopt a “FOUR SIMPLE STEPS TO JOY” framework.

Scan QR code (for NHG staff) or contact us to find out more about the journey of NHG JIW teams!



# YOU ARE EMPOWERED *to find joy in work!*

Every one of us has an essential part to play in creating joy and engagement in the workplace. Following the “Four Simple Steps To Joy”, the **NHG JIW Toolkit** enables teams to make joy in work a reality.



Discuss common factors that contribute to joy in work



Identify opportunities to improve

Evaluate the impact on joy in work



Brainstorm ideas  
Analyse the failures and refine solutions accordingly

**NHG JIW  
PULSE  
SURVEY**



**TRY THE NHG JIW  
TOOLKIT!**



Toolkit is developed by NHG Group Quality, secretariat to the NHG JIW Steering Committee. Contact us to find out more!  
Ms Abigail Tan - [abigail\\_ce\\_tan@nhg.com.sg](mailto:abigail_ce_tan@nhg.com.sg)  
Ms Esther Han - [esther\\_yy\\_han@nhg.com.sg](mailto:esther_yy_han@nhg.com.sg)



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