



**INSTITUTE OF
HEALTHCARE QUALITY**

Quality Improvement (QI) Toolkit Workshop

For Registration

1. Register via iHR
 HQ Corp Office: HQ_QI
 NHG Diagnostics: D_QI
 NHG Staff: Respective Institution HRD
2. Complete IHQ Registration Form and submit to ihq@nhg.com.sg

Course Fees

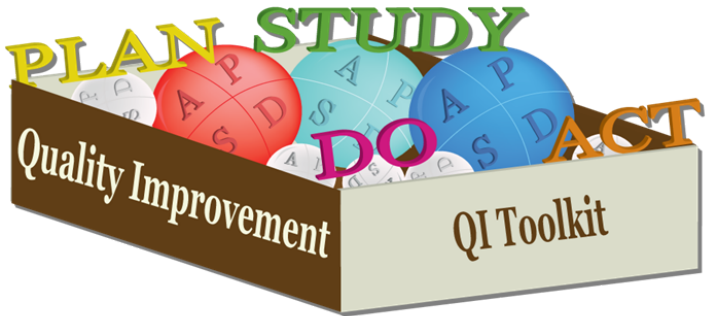
	NHG Fees	Non-NHG Fees
Without 8% GST	\$180.00 per pax	\$200.00 per pax
With 8% GST	\$194.40 per pax	\$216.00 per pax

About Us

For other IHQ programmes and more details of this workshop, please scan the QR code below:



<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>



Quality Improvement Toolkit (QI) equips you with the basic principles and tools needed to support changes in clinical practice. It helps you to advance your personal development, so that you can work more confidently in this ever-changing environment.

Programme Objectives:

- Understand and apply quality improvement principles
- Understand the model of improvement and the steps involved in the improvement cycle
- Learn the basics of quality improvement diagnostic tools: Flow chart, multi-voting, Ishikawa (fish bone) diagram, Pareto chart and Run chart

Target Audience:

Doctors, Nurses, Allied Health Professionals, Ancillary staff, Administrators and all healthcare professionals who wish to learn the basics of Quality Improvement

