



**INSTITUTE OF
HEALTHCARE QUALITY**

Patient Safety and Quality Improvement (PSQI) Faculty Development Masterclass Workshop

For Registration

1. Register via iHR
HQ Corp Office: HQ_PSAQI
NHG Diagnostics: D_PSAQI
NHG Staff: Respective Institution HRD
2. Complete IHQ Registration Form and send to ihq@nhg.com.sg

Course Fees

	NHG Fees	Non-NHG Fees
Without 8% GST	\$630.00 per pax	\$720.00 per pax
With 8% GST	\$680.40 per pax	\$777.60 per pax

About Us

For other IHQ programmes and more details of this workshop, please scan the QR code below:



<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>

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Designed for Patient Safety & Quality Improvement Professionals
(target audience ref : National Curriculum - Quality Professionals)

PSQI

Faculty Development Masterclass Workshop

Do you have a role to teach and guide PSQI efforts within your Institution?

This workshop is designed to meet the needs of new PSQI faculty and facilitators. Persons who are technically adept at performing or delivering on PSQI initiatives are often invited to shared their knowledge and experience and to teach others to follow in their footsteps.

This course covers the skills and knowledge required:

- a. to understand learner's needs and adult learning pedagogy
- b. how to convey concepts in PSQI through classroom activities
- c. how to set up, deliver and debrief classroom activities effectively
- d. facilitation skills at QI coaching clinics and for individual project groups.
- e. use of PDSA to improve curriculum

Who is it for:

- Newly identified faculty/facilitator with role to teach and guide PSQI efforts within institution
- Existing faculty/facilitators who desire to hone their participant engagement skills, improving their curriculum design for PSQI courses and activities

Learning Objectives:

- Principles of adult learning, Coaching(knowing when) practical skills in facilitation (small, medium, large audiences)
- Effective Classroom Management
- How to conduct an effective PSQI learning activity (setup, conduct, debrief skills) using case discussion, role play, games and activities scenarios
- How to design a new PSQI learning activity : design, plan, operationalise ideas, test and review

How learning will be supported :

- Apply through practice scenarios
- Follow-up guidance
- Learning portfolio
- Reflections, Self and Peer assessment
- Feedback sessions

Workshop Pre-requisite:

- Have pre-existing knowledge and skills (intermediate to advanced levels) in Patient Safety and Quality Improvement
- Existing or newly identified designated trainer & facilitator role within institution
- Prior experience in training and basic skills of facilitation in discussion seminars or projects is preferred

Target Audience:

- Associate Consultants (or equivalent) and above
- Senior Nurse Managers/Educators
- Principal Therapists, Pharmacists
- Senior Manager and above

