MEDICATION SAFETY (INTERMEDIATE)

Systems Thinking for Enhancing Medication Safety

BROADER PERSPECTIVE

This course differs from the basic medication safety course as it provides an even broader perspective and insight into reliable processes via systems thinking.

Medications are widely used in both acute and chronic patient care settings and are known to be associated with medication errors and adverse drug events, particularly in complex healthcare systems and processes. Hence, medication safety has always been the top priority of healthcare institutions who are committed to provide safe, reliable and quality care.

This course seeks to equip healthcare professionals involved in medication management and use with the knowledge and skills to improve medication safety in their workplaces. Participants will understand why medication errors occur, how to report and learn from errors/near misses, and how to formulate effective solutions and measures. They will learn to improve medication safety via systems thinking, multi-disciplinary team approach and patient/caregiver/engagement in safe medication use.

LEARNING
OBJECTIVES

At the end of the programme, participants will:

1. Have a broad perspective of medication safety in the processes of medication management and use

2. Be equipped with the fundamental knowledge and skills to:

- Approach medication errors with systems thinking and understanding of human errors
- Report and learn from medication errors as a learning organisation
- Formulate effective system-level medication safety initiatives and appropriate measures to monitor their effectiveness
- Become an effective multi-disciplinary team member in improving medication safety
- Engage patients and caregivers in safe medication use
- Lead successful transformations in medication safety

Target Audience

- Doctors, Registered Nurses and Pharmacists
- Quality Managers
- Healthcare Administrators
- Risk Managers
- Institute or Department Risk Leads who participate, facilitate, direct or lead FMEA

Pre-requisites

There are no pre-requisites for this course.

Course Duration

1 day

Scan the QR code for more information