



**INSTITUTE OF  
HEALTHCARE QUALITY**

# Measurement Workshop

## For Registration

1. Register via iHR  
 HQ Corp Office: HQ\_MW  
 NHG Diagnostics: D\_MW  
 NHG Staff: Respective Institution HRD
2. Complete IHQ Registration Form and send to [ihq@nhg.com.sg](mailto:ihq@nhg.com.sg)

## Course Fees

	NHG Fees	Non-NHG Fees
Without 8% GST	\$180.00 per pax	\$200.00 per pax
With 8% GST	\$194.40 per pax	\$216.00 per pax

## About Us

For other IHQ programmes and more details of this workshop, please scan the QR code below:



<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>



Measurement aims to provide the participants with the knowledge and skills to develop and apply practical measurement and data analysis plans to monitor current system performance and identify opportunities for improvement. This is foundation course that will provide the necessary knowledge and skills for the development of sustainable change.

## Programme Objectives:

At the end of the workshop, participants will be able to:

- Gain understanding of the different types of performance management and measurement in healthcare improvement
- Develop their own measures in an area of interest e.g. a proposed improvement project or quality monitoring focus
- Develop a measurement plan with appropriate data collections and analytical tools
- Create useful reports by integrating data and analysis to drive change
- Use driver diagram to integrate measurement and performance management system to achieve system levels goals

## Target Audience:

Doctors, Nurses, Allied Health Professionals and Administrators