



**INSTITUTE OF
HEALTHCARE QUALITY**

Medication Safety Certificate Workshop (Basic)

For Registration

1. Register via iHR
 HQ Corp Office: HQ_MSCB
 NHG Diagnostics: D_MSCB
 NHG Staff: Respective Institution HRD
2. Complete IHQ Registration Form and send to ihq@nhg.com.sg

Course Fees

	NHG Fees	Non-NHG Fees
Without 8% GST	\$180.00 per pax	\$200.00 per pax
With 8% GST	\$194.40 per pax	\$216.00 per pax

About Us

For other IHQ programmes and more details of this workshop, please scan the QR code below:



<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>



Medication Safety Certificate Workshop (Basic)

equip front-line healthcare providers with a broad perspective of medication safety and basic knowledge and skills in improving medication safety in their workplaces. Participants will learn how medication errors can occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

Programme Objectives:

- 1) To provide participants with a broad perspective of medication safety in the processes of medication management and use
- 2) To equip participants with the fundamental knowledge and skills to:
 - Understand why medication errors can occur and know the different types of human errors
 - Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
 - Know how to write an incident report
 - Understand "Just Culture"
 - Learn from errors, improve current processes, and prevent recurrence
 - Engage patients and caregivers in safe medication use
 - Use established communication tools for routine patient care scenarios and work activities

Target Audience:

Pharmacy Technicians, Pharmacy Assistants, Senior Enrolled Nurses and Enrolled Nurses

