



**INSTITUTE OF  
HEALTHCARE QUALITY**

# Failure Modes, Effects & Analysis Workshop

## For Registration

1. Register via iHR  
HQ Corp Office: HQ\_FMEA  
NHG Diagnostics: D\_FMEA  
NHG Staff: Respective Institution HRD
2. Complete IHQ Registration Form and send to [ihq@nhg.com.sg](mailto:ihq@nhg.com.sg)

## Course Fees

	NHG Fees	Non-NHG Fees
Without 8% GST	\$360.00 per pax	\$420.00 per pax
With 8% GST	\$388.80 per pax	\$453.60 per pax

## About Us

For other IHQ programmes and more details of this workshop, please scan the QR code below:



<https://corp.nhg.com.sg/QnS/Pages/Training.aspx>



Failure Modes, Effects and Analysis (FMEA) is a team-based, systematic and proactive approach used to evaluate a process. It helps you to identify where and how a process might fail, as well as assess the relative impact of different failures before they happen. It is particularly useful in evaluating a new process for possible failure prior to its implementation and in assessing the impact of a proposed change to an existing one.

## Programme Objectives:

- Discuss how newly designed systems may contribute to errors and how to improve these system processes to prevent, detect or mitigate potential failures
- Scope the areas of concern and identify salient points which contribute to possible failures
- Understand human factors and conditions that contribute to errors
- Describe a strategy to eliminate or reduce the risks of system failures to providing safe quality care

## Target Audience:

Doctors, Nurses, Allied Health Professionals, Ancillary staff, Administrators and all Healthcare Professionals who want to take a proactive approach in failure prevention

