

QUALITY IMPROVEMENT TOOLKIT

The Basic Essentials of a Quality Improvement Journey



ABOUT THE WORKSHOP

The Quality Improvement Toolkit (QI) workshop will equip participants with the basic principles and tools needed to support changes in clinical practice and process improvements. It will help participants to advance their personal development, so that they can work more confidently, efficiently and effectively in the evolving healthcare environment.



LEARNING OBJECTIVES

At the end of the programme, participants will be able to:

- Understand and apply quality improvement principles
- Understand the Model for Improvement (MFI) and the steps involved in the improvement cycle
- Learn the basics of quality improvement diagnostic tools: Ideal Team Composition, Flow chart, multi-voting, Ishikawa (fish bone) diagram, Pareto chart and Run chart
- Develop appropriate solutions/ Interventions and prioritise them

Target Audience

All staff including:

- Doctors
- Nurses
- Allied Health Professionals
- Ancillary staff
- Administrators who wish to learn the basics of Quality Improvement

Pre-requisites

There are no pre-requisites for this course.

Course Duration

1 day

Scan the QR code for more information

