

PATIENT SAFETY (INTERMEDIATE)

Moving Beyond Basics



ABOUT THE WORKSHOP

The Patient Safety (Intermediate) Workshop goes beyond the basics, to equip and expand the pool of Patient Safety Officers or equivalent with adequate knowledge and skills to strongly support organisation leadership in the quest for high reliability and resilience.

Participants will apply the principles of human factors, reliable systems and critical analytical skills to identify unsafe areas and practices, so as to bring about cluster-wide change by creating a culture of safety through collaboratives (large scale cross-institutional Quality Improvement projects) and using relevant tools and techniques to create reliable systems.

Participants will also learn about the links between clinical risks and patient safety as well as the challenges that new technologies bring, impacting safe care and communication.

LEARNING OBJECTIVES

At the end of the workshop, participants will be able to:

- Gain insights, knowledge and skills to create patient safety culture and reliable systems
- Understand the importance of clear, concise and standardised communication and teamwork
- Understand the use of systems-based approach in ensuring patient safety
- Understand the approach, knowledge and skills to develop and implement strategic patient safety plans
- Understand and apply human factors and models in day-to-day operations
- Understand the principles of large-scale improvements to bring about necessary cluster-wide changes without compromising patient safety

Target Audience

All staff including:

- Staff designated to carry out patient safety officer roles or equivalent and those with potential to lead patient safety initiatives
- Staff who work with quality departments or equivalent
- Staff who are at supervisor or managerial level and are involved in patient safety management or are passionate about patient safety and wish to make their institutions ultra-safe and move towards “Zero Harm”

Pre-requisites

- Participants must have attended a basic Patient Safety Workshop (e.g. Patient Safety Foundation Course and/or equivalent such as the Institute for Healthcare Improvement (IHI) Online Open School Patient Safety Modules)
- Exposure to patient safety-related work in the institution/hospital is an added advantage

Course Duration

Total: 2.5 days

Day 1 : Full day

(One month later)

Day 2: Full day

Day 3: 0.5 day

Scan the QR code for more information

