

# MEDICATION SAFETY (BASIC)

Enhancing Safe Medication Practices



## ABOUT THE WORKSHOP

This workshop offers a broad perspective of medication safety and equip front-line healthcare providers with the basic knowledge and skills for improving medication safety in their workplaces.

Participants will learn how medication errors occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

# LEARNING OBJECTIVES

At the end of the workshop, participants will:

1. Have a broad perspective of medication safety in the processes of medication management and use
2. Be equipped with the fundamental knowledge and skills to:
  - Understand why medication errors can occur and know the different types of human errors
  - Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
  - Write an incident report
  - Understand “Just Culture”
  - Learn from errors, improve current processes and prevent recurrence
  - Engage patients and caregivers in safe medication use
  - Use established communication tools for routine patient care scenarios and activities

## Target Audience

All staff including:

- Pharmacy Technicians
- Pharmacy Assistants
- Senior Enrolled Nurses
- Enrolled Nurses

## Pre-requisites

There are no pre-requisites for this course.

## Course Duration

1 day

Scan the QR code for more information

