



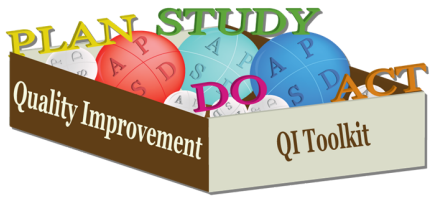
INSTITUTE OF
HEALTHCARE QUALITY

Quality Improvement (QI) Toolkit Workshop

Duration:
1 Day (8 hours)
Time: 8:30am - 5:30pm

Course Fee:
S\$360 per pax for NHG Staff
S\$420 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR - LMS to submit a course
booking Site L&D will assist
upon approval
NHG Staff: Respective Institution HRD
Non-NHG Staff: email to ihq@nhg.com.sg



Quality Improvement Toolkit (QI) equips you with the basic principles and tools needed to support changes in clinical practice. It helps you to advance your personal development, so that you can work more confidently in this ever-changing environment.

Programme Objectives:

- Understand and apply quality improvement principles
- Understand the model of improvement and the steps involved in the improvement cycle
- Learn the basics of quality improvement diagnostic tools: Flow chart, multi-voting, Ishikawa (fish bone) diagram, Pareto chart and Run chart

Target Audience:

Doctors, Nurses, Allied Health Professionals, Ancillary staff, Administrators and all healthcare professionals who wish to learn the basics of Quality Improvement