



INSTITUTE OF  
HEALTHCARE QUALITY

## Patient Safety (Intermediate) Workshop

### Duration:

2.5 days (20 hours)

Time : 10.00am - 3.00pm (virtual training)

Workshop consist of 5 modules spanning over 2 months (2 modules in the first month, followed by 3 modules in the next month)

### Course Fee:

S\$400 per pax for NHG Staff

S\$550 per pax for Non-NHG Staff

(Fee is subject to 7% GST)

### Pre-requisite:

- Participants must have attended a basic Patient Safety Workshop (e.g. Patient Safety Foundation Course or equivalent: e.g. IHI Online Open School PS Modules).
- Exposure to PS related work in the institution/hospital will be an added advantage.

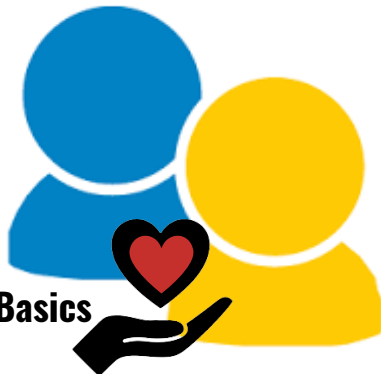
### Please register:

HQ/NHGD Staff: iHR - LMS to submit a course booking Site L&D will assist upon approval

NHG Staff: Respective Institution HRD

Non-NHG Staff: email to ihq@nhg.com.sg

## Beyond Basics



Patient Safety (Intermediate) workshop is designed to move beyond basics to enable generating and expanding the pool of Patient Safety Officers or equivalent with adequate knowledge and skills to strongly support organization leadership in making their respective organizations safe, highly reliable, and resilient.

Participants will apply principles of human factors, reliable systems, critical analytical skills to identify unsafe areas and practices, bring about cluster-wide change by creating a culture of safety, via instituting Collaboratives (large scale cross-institutional QI projects), tools and techniques required to create reliable systems, understand links between clinical risks, patient safety and overcoming challenges that new technologies add to care and unsafe communication.

### Programme Objectives:

- To provide knowledge and skills to create patient safety culture and reliable systems
- To understand the importance of clear, concise and standardized communication and teamwork
- To provide knowledge to use systems-based approach in ensuring patient safety
- To provide knowledge and skills to develop and implement strategic patient safety plan
- To understand and apply human factors in day-to-day operations
- To understand principles of large-scale improvements to bring about necessary changes intra-cluster and how to bring about changes without compromising patient safety

### Target Audience:

- Staff designated to carry out patient safety officer\* role or equivalent and those with potential to lead patient safety
- Staff who work with quality department or equivalent
- Staff\*\* who are at supervisor or managerial level and are involved in patient safety management or are passionate about patient safety and wish to make their institutions ultra-safe and move towards "Zero Harm".