



INSTITUTE OF
HEALTHCARE QUALITY

Measurement Workshop

Duration:
1 day (8 hours)
Time : 8.30am – 5.30pm

Course Fee:
S\$360 per pax for NHG Staff
S\$550 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR – LMS to submit a course
booking Site L&D will assist
upon approval

NHG Staff: Respective Institution HRD

Non-NHG Staff: email to ihq@nhg.com.sg



Measurement aims to provide the participants with the knowledge and skills to develop and apply practical measurement and data analysis plans to monitor current system performance and identify opportunities for improvement. This is foundation course that will provide the necessary knowledge and skills for the development of sustainable change.

Programme Objectives:

At the end of the workshop, participants will be able to:

- Gain understanding of the different types of performance management and measurement in healthcare improvement
- Develop their own measures in an area of interest e.g. a proposed improvement project or quality monitoring focus
- Develop a measurement plan with appropriate data collections and analytical tools
- Create useful reports by integrating data and analysis to drive change
- Use driver diagram to integrate measurement and performance management system to achieve system levels goals

Target Audience:

Doctors, Nurses, Allied Health Professionals and Administrators