



INSTITUTE OF
HEALTHCARE QUALITY

Medication Safety Certificate Workshop (Intermediate)

Duration:
1 day (8 hours)
Time: 8:30am – 5:30pm

Course Fee:
S\$400 per pax for NHG Staff
S\$550 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR – LMS to submit a course
booking Site L&D will assist
upon approval
NHG Staff: Respective Institution HRD
Non-NHG Staff: email to ihq@nhg.com.sg



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Medication Safety Certificate Workshop (MSCWI) This course seeks to equip participants with the knowledge and skills to become an effective multi-disciplinary team member who can apply medication safety principles to improve medication management and use system/processes in their workplaces and engage patients and caregivers in safe medication use. This includes approaching and managing medication errors with the understanding of systems thinking and human factors, and formulating effective medication safety solutions and appropriate measurements. Target audience include pharmacists, doctors, and registered nurses.

Programme Objectives:

- 1) To provide participants with a broad perspective of medication safety in the processes of medication management and use
- 2) To equip participants with the fundamental knowledge and skills to:
 - Approach medication errors with systems thinking and understanding of human errors
 - Report and learn from medication errors as a learning organisation
 - Formulate effective system-level medication safety initiatives and appropriate measures to monitor their effectiveness
 - Become an effective multi-disciplinary team member in improving medication safety
 - Engage patients and caregivers in safe medication use
 - Lead in successful transformations in medication safety

Target Audience:

- Senior Clinicians, Quality Managers, Healthcare Administrators and Operations, and Nurse Managers who have been participating in and / or facilitating FMEA
- Heads of Departments, Clinical Process owners who have been directing or leading FMEA
- Risk Managers and Institution / Department Risk Leads who are involved in conducting and / or facilitating FMEA

