



**INSTITUTE OF
HEALTHCARE QUALITY**

Medication Safety Certificate Workshop (Basic)

Duration:
1 day (8 hours)
Time: 8:30am - 5:30pm

Course Fee:
S\$360 per pax for NHG Staff
S\$420 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR - LMS to submit a course
booking Site L&D will assist
upon approval
NHG Staff: Respective Institution HRD
Non-NHG Staff: email to ihq@nhg.com.sg



Medication Safety Certificate Workshop (MSCWB) equip front-line healthcare providers with a broad perspective of medication safety and basic knowledge and skills in improving medication safety in their workplaces. Participants will learn how medication errors can occur, how to report and learn from medication-related incidents, and how to formulate effective system-level solutions in medication use/handling processes.

Programme Objectives:

- 1) To provide participants with a broad perspective of medication safety in the processes of medication management and use
- 2) To equip participants with the fundamental knowledge and skills to:
 - Understand why medication errors can occur and know the different types of human errors
 - Understand the importance of recognising, speaking up, proactive reporting, and thorough analysis of unsafe medication practices, medication errors, and near-misses
 - Know how to write an incident report
 - Understand "Just Culture"
 - Learn from errors, improve current processes, and prevent recurrence
 - Engage patients and caregivers in safe medication use
 - Use established communication tools for routine patient care scenarios and work activities

Target Audience:

Pharmacy Technicians, Pharmacy Assistants, Senior Enrolled Nurses and Enrolled Nurses

