



INSTITUTE OF
HEALTHCARE QUALITY

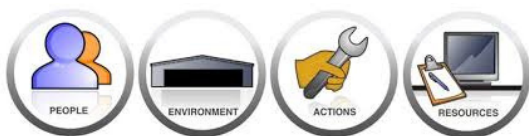
Human Factors Workshop

Duration:
2 days (16 hours)
Time : 8.30am - 5.30pm

Course Fee:
S\$680 per pax for NHG Staff
S\$850 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR - LMS to submit a course
booking Site L&D will assist
upon approval

NHG Staff: Respective Institution HRD
Non-NHG Staff: email to ihq@nhg.com.sg



Human Factors workshops are designed to be modular and progressive, and each interactive session includes clear learning objectives, theoretical explanations, hands-on activities, and discussions relating to real-world situations.

The topics that will be covered are as follows:

- Essential Human Factors for Healthcare Professionals
- Automation Use, Misuse, Disuse, and Abuse
- The Good, the Bad, and the Stressful
- Error Analysis and Human Factors Way

Programme Objectives:

The objective of this two-day workshop is to introduce selected human factors concepts and relate it to patient safety issues faced by healthcare professionals today.

At the end of the workshop, participants would have a better appreciation of the various systemic factors contributing to safety lapses, and adopt a more holistic approach towards improving quality and safety.

Target Audience:

The workshop is targeted at NHG's Patient Safety Officers, Quality Improvement and Patient Safety Champions and Training Faculty. These include doctors, nurses, allied health professionals and administrators.

