



INSTITUTE OF  
HEALTHCARE QUALITY

# Failure Modes, Effects & Analysis Workshop

## Duration:

1 Day (8 hours)

Time : 8:30am - 5:30pm

## Course Fee:

S\$360 per pax for NHG Staff

S\$420 per pax for Non-NHG Staff

(Fee is subject to 7% GST)

## Please register:

HQ/NHGD Staff: iHR - LMS to submit a course booking Site L&D will assist upon approval

NHG Staff: Respective Institution HRD

Non-NHG Staff: email to [ihq@nhg.com.sg](mailto:ihq@nhg.com.sg)



Failure Modes, Effects and Analysis (FMEA) is a team-based, systematic and proactive approach used to evaluate a process. It helps you to identify where and how a process might fail, as well as assess the relative impact of different failures before they happen. It is particularly useful in evaluating a new process for possible failure prior to its implementation and in assessing the impact of a proposed change to an existing one.

## Programme Objectives:

- Discuss how newly designed systems may contribute to errors and how to improve these system processes to prevent, detect or mitigate potential failures
- Scope the areas of concern and identify salient points which contribute to possible failures
- Understand human factors and conditions that contribute to errors
- Describe a strategy to eliminate or reduce the risks of system failures to providing safe quality care

## Target Audience:

Doctors, Nurses, Allied Health Professionals, Ancillary staff, Administrators and all Healthcare Professionals who want to take a proactive approach in failure prevention

