



INSTITUTE OF
HEALTHCARE QUALITY

CPIP

Duration:
3.5 days (28 hours)
Day 1 – Day 3 : 8:30am – 5:30pm
Day 4 : 8:30am – 1:00pm

Course Fee:
S\$2,200 per pax for NHG Staff
S\$2,650 per pax for Non-NHG Staff
(Fee is subject to 7% GST)

Please register:
HQ/NHGD Staff: iHR – LMS to submit a course booking Site L&D will assist upon approval
NHG Staff: Respective Institution HRD
Non-NHG Staff: email to ihq@nhg.com.sg



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The Clinical Practice Improvement Programme (CPIP), launched in 2002, is designed to help develop clinical leadership in the delivery of evidence-based care. It provides a platform for multi-disciplinary healthcare teams to learn ways to lead improvement where gaps are evident in the process of delivery of care.

The programme provides scientific training in the following areas: understanding patients' needs and diagnosing practice gaps; measuring and understanding variance in practice; building knowledge of interventions using plan-do-study-act (PDSA) cycles; collaborating with multi-disciplinary care providers; and designing strategies to sustain change.

Following the workshop, you will undertake a six-month improvement project with guidance from CPIP facilitators. This experiential learning model helps you transit from "knowing" to "doing" as you apply the quality improvement principles and tools in your project to improve patient care.

Programme Objectives:

At the end of the programme, participants will learn about:

- The science and essential elements of quality improvement
- Effective teamwork
- Project management
- Evidence-based medicine and variation in quality improvement work
- Measurement for improvement
- Cost and quality

Programme Structure:

The duration of the programme is six months. You are required to attend ALL 3 sessions (workshop, midpoint review and final review) of the course and complete an improvement project.

Session 1: Workshop	3.5 days
Session 2: Midpoint Review	1 day – to review teams' progress 3 months after the workshop
Session 3: Final Review	1 day – to review project outcomes 6 months after the workshop

Target Audience:

Clinicians (Medical/Nursing), Allied Health Managers and Administrators who have the authority and responsibility to change and improve practice.

