



Adding years of healthy life

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Mission Statement

Tan Tock Seng

National Healthcare Group

Initiation of dialysis within 3 hours from receipt of critical lab result to increase from 48% to 90% of End-Stage Renal Disease (ESRD) Patients on Haemodialysis who Present to Emergency Department (ED) with Severe Hyperkalemia (K \geq 6.5 or with physician defined hyperkalemic ECG changes) within 6 months.

Team Members					
	Name	Designation	Department		
Team	Dr Benjamin Khoo	Consultant	RM		
Leaders	Dr David Teng	Consultant	ED		



Team Members	Ms Zhao Xiaoli	Nurse Clinician	MICU		
	Dr Tee Kuan Sen	Consultant			
	Ms Grace De Suyo Idagdag	Nurse Clinician		A I II I	
	Ms Arockkiasamy Suganthi	Nurse Clinician		АПО	
	Ms Lin Kaizhen	Nurse Clinician			
	Dr Kristy Beckwith	Senior Resident		ED	
	Dr Michelle Cruz Dizon	Resident Physician			
Sponsors	Adj Asst Prof Yeo See Cheng (HOD of RM) Adj Asst Prof Ang Hou (HOD of ED)				
Mentors Adj Asst Prof Justina Tan Wei Lynn & A/Prof Alan Ng Wei Keong					
MICU: Medical Inte	nsive Care Unit AHU: Acute Haemodialysis	s Unit			

Evidence for a Problem Worth Solving

- Hyperkalemia is universally accepted to require urgent dialysis, particularly in the ESRD population where dialysis facilitates potassium clearance.
- Unfortunately, there have been patients who have had dialysis delayed, resulting in adverse outcomes, including cardiovascular collapse and demise.
- There is no specific guidelines for this
- Expert evidence: delays between recognition and initiation of dialysis

Acute Treatment of Hyperkalemia

The definitive treatment of severe hyperkalemia in a patient with end-stage renal disease is to remove potassium form the body. Hemodialysis is the most effective regimen for the acute lowering of plasma potassium concentration [31]. However, because

The criteria for early initiation of RRT and delayed initiation of RRT existed differences among the studies. Due to the different criteria of initiating RRT, the time of initiating RRT was different. The median time of RRT initiation across

Main Concerns		ncerns E t	E training		
Implementation					
CAUSE / PROBLEM		INTERVENTION		DATE OF IMPLEMENTATION	
Cause A: No standardised criteria for dialysis Cause C: Lack of knowledge of indication for urgent dialysis		PDSA #1A: Standardised criteria se out to ED + RM (doctors and nurse and RM Senior Residents (SRs)	ent es)	16 Sep 2022	
		PDSA #1B: Optimal transfer of patients between ED and AHU and ICU		5 Oct 2022	
		PDSA #1C: Standardised criteria disseminated to medical SRs via er	nail	10 Oct 2022	
Cause B: Lack of available empty AHU bed		PDSA #2A: Prompt decantment of patients who completed dialysis in	AHU	17 Oct 2022	
		PDSA #2B: Decantment of machine disinfection in isolation room to fre AHU space for dialysis	es for e up	14 Nov 2022	
Results					
Percentage of Patients Dialysed Within 3 hours or Less					



≌ 80



Cause and Effect Diagram



nouny manpower costs	φ74.00
Costs Saved per Patient	\$94.65 x 0.9 = \$85.19
Total Cost Savings	21 patients (6 months) x 2 x \$85.19
(Annualised)	= \$3,577.98

Problems Encountered

- Time taken from notification of lab result to start of dialysis involved multiple small steps added together, and we required a deep dive to understand this. Each member of the team were experts in their own area and helped us to understand the process comprehensively, thus allowing us to implement strategies to improve timely dialysis for our patients.
- It was challenging to manage change among stakeholders support from our sponsors to make changes in our areas of work was helpful and key to allowing successful implementation.
- There were many stakeholders that we had to communicate with. To streamline communications, we had to simplify our message depending on the target audience.

Strategies to Sustain

- Formalisation of CPIP workflows into a simple, easily accessible document common to ED and inpatient.
- Promote awareness of this to include new joiners for different clinical areas.